



*Insurance & Lending Group*

## **DISCLOSURE STATEMENT (Financial Advisor)**

Name of Financial Advisor : Louise Nicola PAINTER (FSP 65361)

Address : 76 Paul Matthews Road, North Harbour, Auckland

Trading Name : ILG Insurance Brokers Limited

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This Disclosure Statement was prepared on : 01 December 2016

### **It is important that you read this document**

This information will help you to choose a financial advisor that best suits your needs. It will also provide some useful information about the financial advisor that you choose.

### **What sort of advisor am I ?**

I am a registered, but not authorised, financial advisor.

I can give you advice about risk and insurance products (other than investment linked contracts as defined in the Financial Advisor's Act 2008).

### **What should you do if something goes wrong ?**

If you have a problem, concern or complaint about any part of my service, please tell me or my employer – ILG Insurance Brokers Limited (hereinafter referred to as ILG) so that I or ILG can try to fix the problem.

You may contact the internal complaints scheme by telephoning, emailing or writing to

Name : The General Manager  
Company : ILG Insurance Brokers Limited  
Address : P O Box 303192  
North Harbour  
Auckland, 0751  
Telephone : 09 448 2096  
Email : greg@ilg.co.nz



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If we cannot agree on how to fix the issue, or if you decide not to use the internal complaints scheme, you can contact the Insurance & Financial Services Ombudsman

Scheme Inc (IFSO). This service will cost you nothing, and will help us resolve any disagreements.

You can contact the Insurance & Financial Service Ombudsman Scheme Inc (IFSO Scheme) at

Address : P O Box 10-845  
Wellington, 6143.  
Telephone : 0800 888 202  
Website : [www.ifso.nz](http://www.ifso.nz)  
Email Address : [info@ifso.nz](mailto:info@ifso.nz)

#### **How am I regulated by the Government ?**

You can check that I am a registered financial advisor at <http://www.fspr.govt.nz>

The Financial Markets Authority regulates financial advisors. Contact the Financial Markets Authority for more information, including financial tips and warnings.

You can report information or complain about my conduct to the Financial Markets Authority, but in the event of a disagreement, you may choose to first use the dispute resolution procedures described above (under **What should you do if something goes wrong?**).

#### **Declaration**

I, Louise Nicola Painter, declare that, to the best of my knowledge and belief, the information contained in this disclosure statement is true and complete and complies with the disclosure requirements of the Financial Advisors Act 2008 and Financial Advisors (Disclosure) Regulations 2010.

L N Painter

01 December 2016

Date Issued