



FINANCIAL ADVISER DISCLOSURE STATEMENT

Name of Adviser	Rachael Thompson	FSPR Registration #: FSP476786
Address	ILG, Unit 6, 76 Paul Matthews Road, Albany	
Trading Name	ILG RT Mortgages	
Phone Number	09 448 2092 / 021 311988	
Email	rachael@ilg.co.nz	
Prepared on:	22 April 2018	

It is important that you read this document

This information will help you choose a financial adviser that best suits your needs. It will also provide some useful information about the financial adviser that you choose.

What sort of adviser am I?

I am a Registered (but NOT Authorized) Financial Adviser.

I can give you advice on financial products such as mortgages, life insurance, risk insurance, and consumer credit contracts and other insurance products.

What should you do if something goes wrong?

If you have a problem, concern or complaint about any part of my service, please tell me so that I can try to fix the problem.

We have an internal complaints process and undertake to investigate your concerns promptly and fairly. You may contact us to make a complaint by telephone, or in writing. Please contact:

Rachael Thompson

Phone: 09 448 2092

Mail: PO Box 303-192, North Harbour, Auckland 0751

If we cannot agree on how to fix the issue, or if you decide not to use the internal complaints scheme, you can contact Financial Services Complaints Ltd (FSCL). This service will cost you nothing and will help us resolve any disagreements. You can contact FSCL at:

Mail: PO Box 5967, Lambton Quay, Wellington 6145

Phone: 0800-347-237

Email: info@fscl.org.nz

My FSCL #: FSC10445

How am I regulated by the Government?

You can check that I am a registered financial adviser at <http://www.fspr.govt.nz>

The Financial Market Authority regulates financial advisers. Contact the Financial Market Authority for more information, including financial tips and warnings. You can report information or complain about my conduct or service to the Financial Market Authority, but in the event of a disagreement, you may choose to first use the dispute resolution procedures described above (under **what you should do if something goes wrong?**)

Declaration

I, Rachael Thompson declare that, to the best of my knowledge and belief, the information contained in this disclosure statement is true and complete and complies with the disclosure requirements in the Financial Advisers Act 2008 and the Financial Advisers (Disclosure) Regulations 2010.

A handwritten signature in black ink that reads 'R Thompson'.

Signed by Adviser _____